

# LEAN PROJECT PRACTITIONER COURSE

## LCS 1B/C E-LEARNING PATHWAY

### ABOUT THE COURSE

This course focusses on the fundamentals of Lean and aims at providing you with the knowledge you need to transform operations in a service or in a manufacturing environment using a Lean approach.

The course also builds the required skills to initiate change such as;

- business analysis
- implementation design
- coaching peers
- selling and presenting the benefits of change

### PRACTICAL INFORMATION

This course is run online to remove the need for fixed training timeslot and training rooms. It facilitates the delivery of a unique programme across different areas of the same organisation, ensuring the training is delivered in a consistent, fast and efficient way.

Learners are granted access for 12 months to enable them to learn just-in-time and take on each module as many times as they like.

### LCS EXPLAINED

The Lean Competency System (LCS) is a qualification framework created by Cardiff University's Lean Enterprise Research Centre.

The framework is used by Lean practitioners and employers around the world to develop and certify their Lean thinking knowledge and practical skills.



**EXCELLENT LEVEL OF INTERACTIVITY, HELPING YOU FULLY ENGAGE IN WHAT YOU ARE LEARNING.**

**JOANNA SMITH**  
PROJECT MANAGER, NOVUS

### COURSE OVERVIEW

THIS ONLINE COURSE IS COMPOSED OF 17 INDIVIDUAL MODULES TO HELP LEARNERS FIT THE TRAINING IN THEIR BUSY SCHEDULE.

#### LCS LEVEL 1B

- Project Set-up
- Understanding Customers
- Mapping Techniques
- Root Cause Problem Solving
- Data Fundamentals
- Analysing & Presenting Data
- Waste Analysis
- Data Collection Techniques
- Demand and Capacity Analysis

#### LCS LEVEL 1C

- Purposeful Measures
- Process Design and Standard Operations
- Workplace Organisation
- Visual Management
- Capacity and Demand Management
- Planning Implementation
- People, Teams and Sustainability
- Benefits Management



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### BENEFITS TO THE INDIVIDUAL

Individuals will be able to follow a structured improvement approach to tackle larger problems. They will be able to coach colleagues in an improvement mindset.

### BENEFITS TO THE BUSINESS

Organisations develop individuals to deliver continuous improvement projects.

### COURSE REQUIREMENTS

Delegates ideally will already be Lean Competency System (LCS) 1a accredited OR be working in a suitable role, e.g. improvement related or frontline operations.

LCS 1B/C Accreditation is optional. To be eligible for the accreditation, learners will need to complete a work-based project that will be assessed by way of a workbook.

### COST

#### ONLINE COURSE

- Access to the 17 online modules for 12 months

**£700**

#### CERTIFICATION OPTION 1

- Access to the 17 online modules for 12 months
- 1 workbook submission

**£950**

#### CERTIFICATION OPTION 2

- Access to the 17 online modules for 12 months
- 1 workbook submission
- Coaching and review session

**£1,350**

All prices exclude VAT and refer to individual applications. Please contact us for group applications.



**I ESPECIALLY LIKE THE ALLOCATION OF CHARACTERISTICS IN THE KANO DIAGRAM, THE FINAL TEST AND SUMMARY AND ALL THE RESTAURANT TOPICS. THEY ALL HELPED ME BETTER UNDERSTAND THE VOICE OF THE CUSTOMER CONCEPT.**

**DANIEL GARCIA**  
CONTINUOUS IMPROVEMENT MANAGER  
LAIRD THERMAL SYSTEMS

### ABOUT REINVIGORATION

Reinvigoration is a UK-based consultancy specialising in integrating Operational Excellence with innovation and cutting-edge technology to transform service operations. They are one of very few providers certified to provide official Lean Competency System accreditation at levels 1, 2 and 3.

### MAKE IT YOURS

ALL MODULES ARE FULLY CUSTOMISABLE TO SUIT YOUR ORGANISATION, BOTH IN TERMS OF BRANDING AND ACTUAL TAUGHT CONTENT.

#### REBRAND

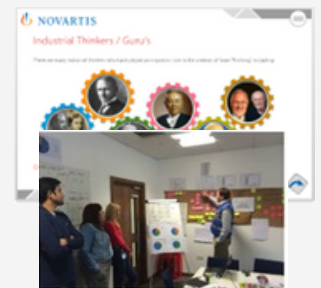
We apply your corporate branding to our existing content to give your staff a familiar look and feel throughout their learning experience.



#### CHANGE/BUILD NEW CONTENT

We quickly amend our existing content in any way that you wish.

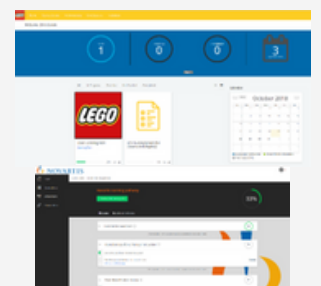
Additionally, we can build your very own content using your existing classroom material, with full customisation.



#### CUSTOM LMS INSTANCE

Often used alongside the other two options, we are able to fully rebrand your own instance of our LMS.

This can include having your own internal administrators to support your staff on their learning journey.



### REQUEST A CALL BACK

This course is available to purchase for as little as one user. Bulk pricing and licensing options as well as personalisation options are available for larger groups. Click the button to request a call back.

[REQUEST A CALL BACK](#)